

# STANDARDISED PRICE LIST



## THE SEARSON FAMILY

FUNERAL SERVICE

*'We don't just arrange funerals, we create meaningful days'™*

**As of the 16th September 2021 the law requires all Funeral Directors to display a Standardised Price List. This is intended to help families make a comparison between Funeral Directors and what each charge.**

**The Searson family have always been open about charges and we continue to maintain transparency in costs. In addition to these general Products and Services, we are able to offer a comprehensive Price Guide, in print and in PDF should you wish to receive one.**

## STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

### HAVANT BRANCH

#### ATTENDED FUNERAL: (Funeral Director's Charges ONLY) £ 1,998.00

This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation. Taking care of all necessary legal and administrative arrangements

Taking care of all necessary legal and administrative arrangements .....	£ 738.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the Funeral Director's premises) into the Funeral Director's care .....	£ 185.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises .....	£ 395.00
Providing a suitable coffin – this will be made of MDF or Chipboard with an Oak Veneer .....	£ 298.00
Viewing of the deceased person for family and friends, by appointment with the Funeral Director (where viewing is requested by the customer) .....	£ 84.00
At a date and time you agree with the Funeral Director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the Funeral Director's premises) in a hearse or other appropriate vehicle .....	£ 298.00

#### UNATTENDED FUNERAL:

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (Funeral Director's charges only) .....	£ 1,295.00
Cremation (Funeral Director's charges plus the cremation fee) 2 .....	£ 1,395.00

#### FEES YOU MUST PAY:

For an Attended or Unattended burial funeral, the burial fee.1 .....	£ 707.40	£ 1000.00
In this local area, the typical cost of the burial fee for local residents is: .....	£ 1000.00	
<small>For a new grave, you will also need to pay for the plot, for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.</small>		
Cremation (Funeral Director's charges plus the cremation fee) 2 .....	£ 670.00	£ 925.00
In this local area, the typical cost of a cremation for local residents is: .....	£ 925.00	

Please discuss any specific religious, belief-based and/or cultural requirements that you have with the Funeral Director.

#### ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES:

This Funeral Director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a Third Party to supply them. Examples include

Additional Mileage (Price per Mile) .....	£ 1.40
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer) .....	£ 235.00
Collection and Delivery of Ashes .....	£ 20.00
Embalming .....	£ 160.00
Funeral Officiant (e.g. Celebrant, Minister of Religion etc.) .....	£ 199.00
Services supplied outside of Normal Office Hours .....	£ 68.00

The Funeral Director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier

1 This fee (which is sometimes called the Interment Fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.  
2 In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

## STANDARDISED PRICE LIST

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## PORTSMOUTH BRANCH

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Taking care of all necessary legal and administrative arrangements .....	£ 738.00
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Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises .....	£ 395.00
Providing a suitable coffin – this will be made of MDF or Chipboard with an Oak Veneer .....	£ 298.00
Viewing of the deceased person for family and friends, by appointment with the Funeral Director (where viewing is requested by the customer) .....	£ 84.00
At a date and time you agree with the Funeral Director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the Funeral Director's premises) in a hearse or other appropriate vehicle .....	£ 298.00

### UNATTENDED FUNERAL:

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

Burial (Funeral Director's charges only) .....	£ 1,265.00
Cremation (Funeral Director's charges plus the cremation fee) 2 .....	£ 1,395.00

### FEES YOU MUST PAY:

For an Attended or Unattended burial funeral, the burial fee.1 .....	£ 660.00	£ 780.00
In this local area, the typical cost of the burial fee for local residents is: .....	£ 660.00	
For a new grave, you will also need to pay for the plot, for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.		
Cremation (Funeral Director's charges plus the cremation fee) 2 .....	£ 670.00	£ 925.00
In this local area, the typical cost of a cremation for local residents is: .....	£ 670.00	

Please discuss any specific religious, belief-based and/or cultural requirements that you have with the Funeral Director.

### ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES:

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1 This fee (which is sometimes called the Interment Fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

2 In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.



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## FUNERAL OPTIONS:

In addition to the 'Standardised Price List', you can tailor your funeral to meet your own specific needs. Additional Services can be included, some of which are listed below, others can be requested.

**CEREMONY BEFORE COMMITTAL ..... £ 95.00**

Should you wish to hold a Church or other Ceremony prior to attending the Crematorium or place of burial, due to the additional time required, we make a nominal charge to cover increase in staff costs.

**LIMOUSINE ..... £ 198.00**

Our Black Limousine, provided with a Driver, will collect you from home, taking guests to the point of service and also providing a return journey within twenty mile radius of the final place of service.

**HORSE DRAWN HEARSE ..... £ 998.00**

Our Black or White Horse Drawn Hearses are in the traditional Victorian style and enhance any funeral with opulent elegance. Traditional black or contemporary white, these coaches can be drawn by either Belgium Blacks or White Lipizzaner Horses.

**ORDER OF SERVICE BOOKS ..... £ 88.00**

We provide 30, full colour Order of Service Books, including 15 photographs, along with text reflecting the service content. This service is provided FREE if you are using our own Funeral Celebrant for the funeral service

**VISUAL LIFE TRIBUTE CREATION ..... £ 42.00**

A wonderful way to tell the story of a life well lived and loved. A selection of your favourite photographs edited, mixed with music and presented during the funeral service as a 'Moment for Reflection'. A picture paints a thousand words and what better way to capture the journey. In addition, you can share this Visual Tribute with family and those who were unable to attend by having them saved to a USB and presented as a packaged gift.

Our service includes: Scanning / sorting of your photographs, we accept hard copies as well as digital images in either JPEG, PNG or TIFF. Merging images with subtle transitions and adding music of your choice and timing the presentation to fit

**EACH ADDITIONAL USB ..... £12.00**

**ADDITIONAL BEARERS ..... £ 45.00**

In our 'Standardised Price List', we make provision for FOUR Bearers. Should size and, or weight of coffin, dictate additional staff are required, we charge per additional Bearer.

**EMBALMING ..... £ 160.00**

In our 'Standardised Price List', we make provision for the preparation and presentation of your loved one who will be kept comfortable in our temperature controlled facilities. Should you wish, we can carry out Embalming that will afford a longer viewing period and help in restoring a more natural and comfortable appearance.

**OUT OF HOURS TRANSFER ..... £ 98.00**

Should we be required to attend to collect a loved one outside of 'Normal Working Hours', in addition to our 'Transfer Fee', we make a surcharge **AN UNATTENDED FUNERAL HAS IT'S OWN CHARGE**

**Monday - Friday: 4.30pm - 8.00am  
Saturday, Sunday and Public Holidays.**

Should additional staff be required due weight limits, a further charge may be applicable

## ADDITIONAL OPTIONS PRICE LIST

All funeral directors are legally required to publish this Price List for all Additional Options, products or services, provided over and above the Standard Price List. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

### RECEPTION OF COFFIN

Families often wish to have the coffin lay in rest at church the night before the funeral. It isn't unusual to have your loved one rest at home, and you should feel comfortable in requesting these service, they are freely available. We can provide this service using either our Hearse or, for those wanting a less formal arrival, our Van can be used. The charges below detail these services although a discount can be provided should you wish to help carry the coffin and save on staff costs.

**HEARSE: VAN:**

**Monday - Friday BEFORE 4.30pm ..... £ 120.00 ..... £ 85.00**

**Monday - Friday AFTER 4.30pm ..... £ 180.00 ..... £ 120.00**

**Saturday, Sunday and Public Holidays ..... £ 295.00 ..... £235.00**

**SATURDAY MORNING FUNERAL ..... £ 285.00**

Should you wish to have your funeral on a Saturday morning, the Crematorium will impose their own additional costs for this service. In addition, we too have extra costs in having staff available outside of their normal working hours. To simplify the charges, we make a single surcharge that will be added to the 'Standardised Funeral Price List'.

This charge provides for a funeral with a Hearse and ONE Limousine. Should you wish to have additional Limousines, each will have an extra charge added

**ADDITIONAL LIMOUSINE ..... £ 240.00**

## ASHES CONTAINER RANGE:

### ASHES CASKETS AND SCATTER TUBES

We have an array of options for retaining Cremated remains, from simple, traditional choice to more personal and creative alternatives. Here are a range of our 'Standard' options although other choices are available on request.

**Simple Ashes Casket ..... £ 120.00 ... £130.00**

*Available in Oak or Mahogany*

**Simple Scatter Tube ..... £ 38.00**

*Available in a range of standard colours*

**Creative Ashes Casket ..... £ 142.00**

*Hundreds of design options available*

**Creative Scatter Tube ..... £ 68.00**

*Hundreds of design options available*

**Attending Scattering / Interment of Ashes ..... £ 68.00**

*For the provision of a Funeral Director*

## UNATTENDED FUNERALS

For those opting for an Unattended or Direct Cremation, we are able to offer a few additional options specific for this type of funeral.

**Visiting the Chapel of Rest ..... £ 195.00**

*Provided during Normal Working Hours*

**Out of Hours Collectionst ..... £ 185.00**

**Monday - Friday: 4.30pm - 8.00am  
Saturday, Sunday and Public Holidays.**



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### CREMATORIUM:

Charges illustrated are for ALL variations of cost which will be dependent on length of service, the time of day and if you are planning an Unattended Cremation. We also illustrate the Additional Service Costs that each Crematoria offer to meet your specific needs. All the listed Crematoria are within thirty minute cortege journey from this Funeral Home

Charges are based on **MONDAY - FRIDAY** and for those exceeding the age of **EIGHTEEN YEARS** unless specified

PORTCHESTER:	TIMES:	DURATION:	CHARGE:
UNATTENDED CREMATION	8.30am	NO SERVICE	£ 410.00
EARLY SERVICE	NOT OFFERED	N/A	N/A
STANDARD SERVICE	9.00am - 3.30pm	30 / 45 Mins	£ 670.00
<b>THESE CHARGES RELATE TO OVER SIXTEEN YEARS and NOT EIGHTEEN</b>			
WEB CAST £ 48.00	HOLDING IMAGE £ 13.00	VIS TRIBUTE £ 19.00	

THE OAKS HAVANT	TIMES:	DURATION:	CHARGE:
UNATTENDED CREMATION	8.15am - 8.45am	NO SERVICE	£ 450.00
EARLY SERVICE	9.30am	20 Mins	£ 725.00
STANDARD SERVICE	10.00am - 4.45pm	30 Mins	£ 925.00
WEB CAST £ 90.00	HOLDING IMAGE £ 27.00	VIS TRIBUTE £ 46.00	

CHICHESTER	TIMES:	DURATION:	CHARGE:
UNATTENDED CREMATION	8.10am, 8.20am	NO SERVICE	£ 499.00
EARLY SERVICE	NOT SPECIFIED		
STANDARD SERVICE	10.00am - 5.00pm	30 Mins	£ 1,070.00
WEB CAST £ 50.00	HOLDING IMAGE FREE	VIS TRIBUTE £ 18.00	

WESSEX VALE	TIMES:	DURATION:	CHARGE:
UNATTENDED CREMATION	NOT SPECIFIED	NO SERVICE	£ 350.00
EARLY SERVICE	9.00am - 9.30am	22 Mins	£ 630.00
STANDARD SERVICE	From 10.00am	30 Mins	£ 1,015.00
WEB CAST £ 60.00	HOLDING IMAGE £ 20.00	VIS TRIBUTE £ 20.00	

SOUTHAMPTON	TIMES:	DURATION:	CHARGE:
UNATTENDED CREMATION	NOT SPECIFIED	NO SERVICE	£ 350.00
EARLY SERVICE	9.00am, 9.30am, 4.00pm	30 Mins	£ 575.00
STANDARD SERVICE	10.00am - 3.15pm	45 Mins	£ 895.00
<b>THESE CHARGES RELATE TO OVER SEVENTEEN YEARS and NOT EIGHTEEN</b>			
WEB CAST £ 80.00	HOLDING IMAGE £ 20.00	VIS TRIBUTE £ 20.00	

The prices illustrated are inclusive of Music, there are no limits on how many you can have although additional charges are applicable for other media services such as an Audio Recording of the service, Visual Tributes exceeding specific time durations and should you wish to obtain copies of Service Footage. Prices available on request.

## THE THIRD PARTY CHARGES

Third Party Charges are those costs which are over and above our Standard Charges, of which we pay on your behalf. All Crematoria and Cemetery Authorities have different charges, and all provide a varied service. This list illustrates those that are within our local area although other charges may be applicable to your chosen funeral.

### CEMETERIES

Charges illustrated are for ALL variations of cost. The Preparation of the Grave (Digging) is separated from the cost of actual purchase. Some cemeteries do not require you to purchase a grave although this will restrict your rights to placing any type of memorial. For more details, please consult with your Funeral Director.

Charges are based on **MONDAY - FRIDAY** and for those exceeding the age of **EIGHTEEN YEARS** unless specified

KINGSTON and MILTON CEMETERIES	CHARGE:
INTERMENT FEE - SINGLE DEPTH	£ 660.00
INTERMENT FEE - DOUBLE DEPTH	£ 780.00
EXCLUSIVE RIGHT OF BURIAL - 50 YEARS	£ 834.00
INTERMENT OF CREMATED REMAINS £ 211.00	CHAPEL £ 73.00

WARBLINGTON and HULBERT ROAD CEMETERIES	CHARGE:
INTERMENT FEE - NEW GRAVE	£ 1000.00
INTERMENT FEE - EXISTING GRAVE	£ 707.40
EXCLUSIVE RIGHT OF BURIAL - 50 YEARS	£ 1250.00
INTERMENT OF CREMATED REMAINS £ 274.00	CHAPEL UNAVAILABLE

FAREHAM BOROUGH CEMETERIES	CHARGE:
INTERMENT FEE - NEW GRAVE	£ 995.00
INTERMENT FEE - EXISTING GRAVE	£ 730.00
EXCLUSIVE RIGHT OF BURIAL - 30 YEARS	£ 730.00
<b>THESE CHARGES RELATE TO OVER SIXTEEN YEARS and NOT EIGHTEEN</b>	
INTERMENT OF CREMATED REMAINS £ 230.00	CHAPEL £ 137.00

ANN'S HILL GOSPORT CEMETERY	CHARGE:
INTERMENT FEE - SINGLE DEPTH	£ 550.00
INTERMENT FEE - DOUBLE DEPTH	£ 550.00
EXCLUSIVE RIGHT OF BURIAL - 50 YEARS	£ 700.00
<b>THESE CHARGES RELATE TO OVER SIXTEEN YEARS and NOT EIGHTEEN</b>	
INTERMENT OF CREMATED REMAINS £ 175.00	CHAPEL £ 110.00

SOUTHDOWN'S NATURAL BURIAL SITE	CHARGE:
INTERMENT FEE - SINGLE DEPTH	£ 529.00
INTERMENT FEE - DOUBLE DEPTH	£ 661.00
EXCLUSIVE RIGHT OF BURIAL (PLEASE ENQUIRE)	
<b>THESE CHARGES RELATE TO OVER SIXTEEN YEARS and NOT EIGHTEEN</b>	
OUTDOOR SERVICE ROOM	£ 150.00

These charges, although accurate at the time of compilation, may change due to the type of funeral you are requesting. When making funeral arrangements, these charges will be clarified with the burial authority and confirmed in a written Estimate of Charges.



# THE SEARSON FAMILY FUNERAL SERVICE

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## GENERAL COFFIN PRICE LIST

All funeral directors are legally required to publish this Price List for all Additional Options, products or services, provided over and above the Standard Price List. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

### COFFIN RANGE:

#### OUR MOST POPULAR COFFINS:

We have an array of coffins in varying styles, materials and price range. These illustrated represent our families most popular choices although, should you wish, we have a Coffin Brochure for you to peruse.



The Bronte OAK ..... £ 376.00  
Flat Lid Option £ 298.00



The Bronte MAHOGANY ..... £ 398.00  
Flat Lid Option £ 320.00



Rainbow Range ..... £ 498.00  
Available in a variety of colour options



The Kipling ..... £ 598.00  
Available in Light Oak  
Medium Oak, Mahogany, Limed Oak and White Gloss

#### INSPIRATIONAL COFFINS:

An endless array of design options to help create the most unique and individual tribute to a life well lived and loved. This range of coffin is suitable for burial or cremation, you can select your design from our Image Gallery' where we have hundreds of potential options. However, should you want something completely different, we can design it for you. Inspirational Coffins are designed and created in our own workshops by the Searson family.



Starting from ..... £ 595.00

#### OUR SUSTAINABLE RANGE:

We have an array of sustainable, eco friendly coffins for you to select from and to aid our families, we even have a dedicated Showroom at our Havant Funeral Home should you want to come and view them.



Plain Cardboard ..... £ 295.00  
Brown as 'Standard', also available in White



Standard Willow ..... £ 495.00



Lattice Bamboo ..... £ 545.00



Banana Leaf ..... £ 595.00



Cromer Willow ..... £ 685.00



Rainbow Willow ..... £ 895.00

Prices illustrated are for any coffin up to the size of 6'2" length x 21" in width. Should a size be required that exceeds this limit, or due to weight limitations, a surcharge of £72 will be imposed.  
Coffin sizes that exceed beyond standard production sizes, a price will be made available for a bespoke coffin at the time of making funeral arrangements

# Popular Choices Price Guide

## SUSTAINABLE COFFINS:

Cardboard .....	£ 295.00
Standard Willow .....	£ 495.00
Bamboo Lattice .....	£ 545.00
Banana Leaf .....	£ 595.00
Cromer Willow .....	£ 685.00
Rainbow Willow .....	£ 895.00

## BRONTE COFFINS:

Oak - Flat Lid .....	£ 298.00
Oak - Traditional Raised Lid .....	£ 376.00
Mahogany - Flat Lid .....	£ 320.00
Mahogany - Traditional Raised Lid .....	£ 398.00
<i>To have a partial decorative print wrap applied to a Bronte</i>	
<i>Oak or Mahogany, not including the lid .....</i>	<i>£ 185.00</i>

## COLOURED COFFINS:

Stock Colours .....	£ 498.00
<i>We have a range of colours available, just ask to see our</i>	
<i>Colour Board</i>	

## KIPLING COFFINS:

Walnut, Oak, Lined Oak & Mahogany .....	£ 595.00
Gloss White .....	£ 645.00

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Full Wrap Cremation Only .....	£ 595.00
Classic Style Wrap .....	£ 545.00

Classic wrapped Coffins suitable for Burial AND Cremation

## WORDSWORTH CASKETS:

Casket (OAK) .....	£ 725.00
Casket (MAHOGANY) .....	£ 785.00
Coffin (OAK) .....	£ 665.00

## DICKENS COFFINS:

This range of coffins are handcrafted from SOLID Oak and Mahogany timbers, made the traditional way and reflecting a truly unique, elegant tribute.

Elegance OAK .....	£ 725.00
Elegance MAHOGANY .....	£ 785.00
Heritage OAK .....	£ 915.00
Heritage MAHOGANY .....	£ 975.00

## PERSONALISED SCATTER TUBES:

Large .....	£ 68.00
Half Size .....	£ 54.00
Keep-Sake .....	£ 26.00
Miniature .....	£ 12.00

## PERSONALISED ASHES CASKETS:

Large .....	£ 142.00
Half Size .....	£ 115.00
Small .....	£ 98.00

## TRADITIONAL ASHES CASKETS:

Oak .....	£120.00
Mahogany .....	£130.00
Double Oak .....	£174.00
Double Mahogany .....	£184.00

## MEMORY CHESTS:

Any Design .....	£ 165.00
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## GRAVE MARKERS:

Large .....	£ 58.00
Medium .....	£ 48.00
Small .....	£ 38.00

Oversize coffins will incur an additional cost due to manufacturing and delivery surcharges being imposed.  
The term 'Oversize' also takes into consideration weight reinforcement requirements.



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## FINANCIAL TERMS OF BUSINESS

All funeral directors are legally required to publish this information over and above the Standard Price List. This is to help you think through your options and make choices, and to let you compare the difference in how a Funeral Director may manage their Terms of Business.

### 1. ACCEPTANCE OF ESTIMATE:

(a) By signing the 'Estimate of Charges' the signatory ("the Client") accepts full and unconditional responsibility for paying the Company's charges in respect of the chosen funeral, in full, regardless of any entitlement the Client may have to payment from or re-imbursment by a third party (e.g. by the DWP, a Grant or the deceased's estate).

(b) The 'Company' will confirm the details of the chosen funeral in writing, and the Client agrees to inform the Company immediately of any errors or omissions.

### 2. FINAL CHARGES:

The Client acknowledges and accepts that the Company's charges may vary from the Estimate:

(a) if the actual cost of the listed disbursements is higher than estimated; or,

(b) if the Client's instructions change or if the circumstances change, involving additional charges (e.g. out of hour charges; additional bearers required; oversized coffin required).

(c) if the time or mileage allowances, as shown on our price list, are exceeded, additional charges will be made.

### 3. PAYMENT TERMS:

(a) Once you have made your initial funeral arrangements, and all costs for your selected funeral have been identified, we will require a deposit to cover the total cost of Third-Party Charges. Third Party Charges can include, but are not limited to, the Crematorium or Cemetery Fee, Minister and Medical Fees. We require your deposit payment, as cleared funds, three working days prior to the funeral being carried out. Our preferred payment option is via Bank Transfer, we can also accept Debit or Credit Cards. Should you wish to pay by cheque, please allow sufficient time for this payment to clear our Bank Account when judging when to make your deposit payment. Should you wish to pay by cash, please let us know in advance of the payment. Should you be intending to pay the funeral through a Solicitor, a Bank Account or Insurance, please let us know at the time of making arrangements. Failure to meet our the financial requirements of these 'Terms of Service' may result in the funeral arrangements being delayed or even cancelled.

(b) Should the 'client' intend to claim through the Department of Work and Pensions (DWP) for financial assistance towards funeral costs, Third Party Charges are still required to be paid in full, as cleared funds, at least three working days before the funeral takes place. In some cases, an application for a DWP Funeral Payment or any other financial assistance or grant may not be successful or only be partly successful. It is important to remember that in all these circumstances you will still be responsible to us for payment of any outstanding money in relation to the Funeral Cost.

(c) When a 'client' intends to make a claim through the DWP for financial assistance towards funeral costs, eligibility will need to be ascertained AND a completed Application Form submitted to the relevant authority at least three working days before the funeral takes place. If, in the 'company's' professional opinion, qualifying eligibility is not proven, then full payment of the funeral will be required in full, as cleared funds, at least three working days before the funeral takes place.

(d) Once the funeral has concluded, we will forward you a final account for settlement. We respectfully request that accounts are settled, in full, within fourteen days of the account date. If you have made application to the DWP (Department of Works and Pensions) for help towards funeral costs, please let us know at the start of making funeral arrangements.

(e) For an Unattended Cremation or Burial, due to the simplicity of these arrangements, we require FULL PAYMENT within three working days of the proposed funeral date. Failure to do so may result in the funeral arrangements being delayed or even cancelled.

(f) Should the outstanding Funeral Account not be settled within the specified period, and prior arrangements for late settlement have not been arranged in advance, additional costs may be added to your account. When an account exceeds four weeks over its due settlement date, a charge of £68 will be added to your account for further administrations costs. An additional £68 will also be added for each additional four-week period when the account has not been settled in full. When an account has fallen sixteen weeks over its due settlement date, the outstanding balance will be claimed through the courts. Once an outstanding debit is sent to HM Courts, a charge of 5% of the total value outstanding will be charged by HM Courts to cover their charges. In addition, interest at the rate of 8% will also be added to the final amount outstanding or, if different, such other amount as may be prescribed by the Late Payment of Commercial Debts Regulations 2002 or any amended or successor legislation. The Searson Family Funeral Service will also add an Administration Fee of £165.00 to manage this process. We encourage all our clients to discuss potential payment delays in advance of the funeral, so suitable arrangements can be made that will avoid additional costs. For those experiencing genuine financial hardship, we will ALWAYS help to ensure a funeral is provided in a way that is financially manageable. If you dispute an invoice in good faith and contact us to let us know promptly after you have received it, we will not charge interest or transfer your debt to HM Courts until we have investigated the dispute.

### 4. THIRD PARTY ARRANGEMENTS:

While the company will make arrangements with third parties, (e.g. clergy, cemetery / crematorium, church, doctor), and will include their charges as disbursements payable in advance, the Client acknowledges the Company is not responsible for the acts or omissions of such third parties. In making such arrangements the Company is acting as the Client's agent.

### 5. ALTERATIONS

(a) All dates and times for the funeral are subject to final confirmation by the Company.

(b) The Company reserves the right to make changes to Funeral arrangements due to reasons beyond its control. Where practicable, such changes will be notified to the Client in advance, but, unless otherwise agreed in writing, the Company's charges remain payable in full.

(c) The Client must give reasonable notice to the Company of any requested changes to Funeral arrangements, and such requests are subject to agreement by the Company.

[www.thesearsonfamily.co.uk](http://www.thesearsonfamily.co.uk)

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